

## How Do I Compare Different Decommissioning Vendors?

When embarking on a project as complex as decommissioning a data center, it is critical to have the right partner by your side. The entire project will be more successful and positive for your staff if the vendor you select is a good fit for your organization. The vendor's service range, industry reputation, size and financial stability should all be considered.

Account Management	Must Have	Nice to Have	Not Needed
Can they provide detailed project plan?			
Working during off-peak hours?			
Required resources to manage scope of project?			
Can they work on-site without disrupting other data center activities?			
Decommissioning and Other On-Site Services	Must Have	Nice to Have	Not Needed
Do they provide decommissioning services?			
Do they have the technical skills to derack, decommission and disassemble equipment?			
Can they remove cabinets and racks as needed?			
How will they confirm equipment lists against physical inventory counts?			
Can they provide detailed auditing information – make, model, serial number, asset tags, parent-child relationships?			
Will they pull electric and network cabling? Do they have a plan for disposing of cabling?			
Can they provide data destruction at data center?			
Do they have the required resources to manage scope of project?			
Can they coordinate lease returns and erase storage media?			
Will they provide packing materials and services for decommissioned equipment?			

Data Destruction	Must Have	Nice to Have	Not Needed
What data destruction methods do they use?			
What storage media types can they destroy? To industry standards (NIST 800-88r1)			
Can they destroy data in a way that allows storage media to be reused?			
What data destruction reporting can they provide?			
How do they guarantee data destruction?			
Inventory and Packing	Must Have	Nice to Have	Not Needed
Inventory list/reconciliation?			
Packing materials?			
Packing services?			
Damage coverage?			
Transportation to Processing Facility	Must Have	Nice to Have	Not Needed
Right balance between costs and security of assets.			
Multiple transportation options to ensure load safety and security.			
Chain of custody reporting.			
Resell, Recycle Hardware	Must Have	Nice to Have	Not Needed
Test, grade and refurbish resalable hardware.			
Parts recovery if whole unit resale is not possible.			
Resell whole units.			

Resell parts,			
Redeploy internally to another company-owned location.			
Recycle e-waste.			
Documentation	Must Have	Nice to Have	Not Needed
Documented chain of custody?			
Certificates of Data Destruction.			
Documented recycling of e-waste.			
Detailed sales report, including hardware make, model and serial number.			
Sustainability metrics.			
Company Information	Must Have	Nice to Have	Not Needed
Proven track record.			
Size – Do they have the resources to fully support your data center?			
Financial performance.			
Certified facilities.			
Insured.			

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